



DQE Industry Solution: Technology and Media

The Challenge

Pittsburgh has become a hub for technology companies that are quickly growing and changing the way we live our lives. These companies make cutting edge advancements and continue growing their customer bases by depending on cloud-based services and on-demand access to the Internet. But as technology companies grow, so does their need for reliable access and increased bandwidth.

Several of Pittsburgh's most innovative technology companies realized that their employees were restricted in their work due to unreliable and slow Internet access. Without reliable access, these innovators were unable to reach customers or development tools—leaving them stagnant in an ever-changing field.

The Solution

DQE Communications customized a Highly Available Internet Service, providing maximum uptime via a dual upstream router configuration, ensuring unimpeded access to dedicated bandwidth for your business with the highest service reliability.

"Having suffered through outages with past providers, we decided to load balance two connections in our newly renovated facility just outside of Pittsburgh to handle our Data and VOIP needs. We are dependent on our internet to maintain 50 seats in our sales, admin and support departments. Through the first 7 months of service I am happy to report that we have not experienced any issues with our DQE Fiber connections. I cannot say the same for our secondary service provider! We are very happy we made the move to DQE, their products, services, and people are all fantastic to work with!"

Tom Robshaw
President, Club Prophet Systems

The Solution

DQE Communications consulted each of these leading technology companies to pinpoint their precise needs and then design custom solutions for their connectivity challenges.

For example, we partnered with one mobile commerce company to ensure their employees always have access to reliable service and the bandwidth they need. Highly Available Internet Service provides the customer with maximum uptime via a dual upstream router configuration. Furthermore, the customer benefits from low latency access to cloud services. With our customized solution, this company now enjoys:

- A Highly Resilient Network for Mission-Critical Reliability
- The Fastest Route to the Cloud
- Scalability on Demand

Take control over your business' bandwidth. With our easy-to-use online Customer Control Center, you the customer, are empowered to adjust accordingly to business' changing bandwidth needs in real-time with DQE's scalability on demand feature.

Internet Services

Get Internet service that's right for *you*, not the other guy.

DQE Communications offers three tiers of Internet access so your business gets exactly what it needs for its varying demands. Your business is one-of-a-kind, and deserves service that matches that. No matter which DQE Communications Internet service you select, you can trust that your business' Internet service will remain fast, resilient and scalable, ensuring the utmost productivity for your business.

```
368 int lcd_create_map_value_to_empty(
369 {
370     memset(empty, 0, 8);
371     int i = 0;
372     int tmp;
```

The DQE Communications Difference

Our clients know that at DQE Communications, we sell solutions, not products. We listen to each company to pinpoint their specific challenges, then work together to find the best solution that gives them cost-effective, high-performing and reliable service.

On top of that, our clients know that as a local company, we're always accessible. We believe in prompt and direct communication—because your business depends on it.

"The Pittsburgh Cultural Trust has been leveraging DQE for our MPLS network as well as burstable internet circuits into multiple buildings for several years. The service has been rock solid and the customer service has been top notch. We really like the burstable internet solution as we have many touring shows that come into our facilities with different bandwidth requirements and all we have to do is just give DQE a call and their requirements are met. With that being said we have been extremely satisfied with DQE Communications."

Pittsburgh Cultural Trust

Learn more about a customized network solution for your business.

DQECOM.com

1-866-GO-FIBER